

## SALES TERMS AND CONDITIONS CAMPING BLEU SOLEIL

### BOOKING:

- By the online-reservation system with secure payment on our web-site
- By filling in of the reservation form on our web-site.
- By downloading and printing of the reservation form on our web-site and to send to:  
Camping Bleu Soleil, Domaine Touvent, 24580 Rouffignac St Cernin, France.
- By phone: 0033 (0) 5 53 05 48 30 / 0033 (0)6 76 60 55 52.
- You receive as soon as possible the « confirmation of availability ».
- After the reception of the « confirmation of availability » The booking will be effective only after the payment of the booking deposit within the 10 days after the confirmation of the option by the owners. For the rented lodgings (chalets, mobil home, lodge tents): 25% of the total amount of the stay + optional cancellation insurance (20 € per week of renting for the lodgings and 10 € per week of renting for the camping pitches)
- After the reception of your down payment we will send you a « booking option ». Then the reservation is following this confirmation constraining for the two parties.
- If we did not receive your down payment within 10 days after the dating of the « confirmation of availability » your right to the reservation expires.
- The balance of your stay has to be paid 30 days before the intended day of arrival without any reminder from the campsite. In the absence of payment within this period, your booking will automatically be considered as cancelled and the deposit previously charged will be kept by the Camping Bleu Soleil. If you make a booking equal to or fewer than 30 days before the day of arrival, the totality of the stay will have to be paid.

Upon receipt of final payment, the reservation is final. We will send you a « booking confirmation »..

### CANCELLATION INSURANCE:

In order to be recognized any cancellation MUST be sent by post, fax or email.

The cancellation insurance is not compulsory, it covers the repayment of the sums of money paid to the campsite, and actually received by the latter, in accordance with the terms of the initial booking contract save the booking costs (which are kept by the campsite) and the cancellation insurance. In case of cancellation of your stay, for whatever reason it is, if you haven't beforehand subscribed to a cancellation insurance, the deposit will not be reimbursed nor will the booking costs. The inclusive price of this service is 10 € per week of renting of a camping pitch and 20€ per week of renting of a chalet, mobil home or a lodge tent.

The tenant has to be covered by a civil liability insurance for any damage he might cause and he denies the campsite's responsibility in case of damage due to tree branch fall, bad weather, broken glass, natural disaster or theft.

Extract guarantees of the cancellation insurance available online on the website.

### MODES OF PAYMENT:

- You can pay as follow:

On the camp-site in cash money,

By bank transfer for the account of SARL LG Loisirs:

- CIC Périgueux RIB: 10057-19129-00020553601-94

- IBAN: FR76 1005 7191 2900 0205 5360 194 - BIC : CMCIFRPP

You can pay with « bank and credit cards » on the camp-site.

- By every payment please indicate your reservation-name clearly as well as the arrival- and the departure dates!

### THE ARRIVAL AND THE DEPARTURE:

#### COTTAGE, MOBIL HOME AND TENT SAFARI

•If you arrive later or if you go before the reserved date, for an unspecified reason, no reductions or refunds will be made. •The reserved chalet is at your disposal from the day of arrival 15h00 until the departure day at 10h00.

#### PITCH

•If you arrive later, for an unspecified reason, than the appointed date, you must pay however the tariff of the night(s) starting from the appointed date, except if you warn us in a delay at the latest 7 days before the appointed date.

•We will keep your reserved pitch until the following day 13h00. Passing this time we cancel your reservation.

•If you leave before the appointed departure date in your reservation, for an unspecified reason, the first 4 days after the final departure date are entirely to pay in the high and super-high season. It will be calculated until the reserved departure date. In de the low and middle season only the real stay nights will be calculated.

•The campsite-pitch is available from the arrival day 13h00 until the departure day 12h00.

### SPECIAL CONDITIONS LODGINGS AND PITCHES:

#### COTTAGE, MOBIL HOME AND TENT SAFARI

•In the low- and middle season you can reserve for a minimum of 2 nights. The arrival dates are free.

•In the high- and super high season you can only reserve per week from Saturday till Saturday.

•Pillows and blankets are included into the price. Bed sheets and pillow sleeps are not included and you must bring them yourselves. Cotton sheets are available for hire (12 € / bed). • Adults over 15 years cannot use any the bunk beds.

• The arrival and departure inventory is made by the customer only. 2 security deposits are charged the day of your arrival and must be paid in cash or with the credit-card number, one of €350 (for any damage that may be done to the accommodation) and the second of €50 (fixed sum will be retained for maid service if the unit is not cleaned properly on departure).

The final cleaning is done by the tenant, a fixed sum of € 50 will be deducted if the household has not been done properly.

#### PITCH

•You can reserve a pitch for minimum 2 nights.

•We accept maximum 6 persons on one pitch.

•Twin axled caravans and motor homes are not allowed.

#### GENERAL

•If you receive visitor(s) , they must present themselves, directly after their arrival, in the reception of the camp-site; The tariff visitor is to be paid directly (see « charges »). The visitors always park their car on the external car park.

•On the pitch there is only one car authorized.

•The use of the swimming pools and the complete sanitary facilities, including hot water, and also all the other campsite facilities are included in the price and are at your free disposal. The effective use is however for your own responsibility.

•The dogs / domestic animals are welcome with a « certificate of a valid anti-rabic vaccination » and they must always be hold on.

•The holiday maker will be made aware of all the circumstances of Camping Bleu Soleil including prices, accommodation (camping pitch or rented lodging) as well as any other information which the lodger has inquired about.

The indicated prices are guaranteed except in case of a modification of the VAT rate and/or of the tourist tax. All prices are without tax € 0,50 per person & per night (from 18 years).